

Minutes of Allstone Liaison Group

Date: 26 March 2026, 12:00 - 13:30

Venue: Allstone House, Myers Road, Gloucester

Attendees:

Rowan Elliott (**RE**): Managing Director, Allstone (Chair)

James Bibby (**JB**): Head of Operations & Supply , Allstone

Simon Mace (**SM**): Operations Manager, Allstone

Sarah Pearse (**SP**): Gloucestershire County Council

Aniket Shinde (**AS**): Gloucestershire County Council

Julie Turner (**JT**): Gloucester City Council

Matthew Nightingale (**MN**): Environment Agency

Katie Taylor (**KT**): Environment Agency

Valerie Gannon (**VG**): Local Community Representative

Theresa Leather (**TL**): Local Community Representative

Agenda Item 1: Apologies & Introductions

RE: Welcomed all attendees to the meeting and especially Katie Taylor from the Environment Agency as a new member of the committee.

Apologies had been received for Paul Duncliffe (Planning Consultant on behalf of Allstone) and James Dykes (Gloucester City Council)

Agenda Item 2: Approval of the Minutes from the 11 December 2025

The Minutes were approved subject to one correction from VG stating that she did not think that sorting machine in the front of the shed had got quieter.

Agenda Item 3: Update on all improvements/repairs/new equipment purchased since the last meeting.

RE: Advised the following:

- General tidying around the merchant bay area including storage
- Zapp shelters have had doors added
- uPVC bay has had roof added within the footprint of the existing bay walls

SP: Explained that the uPVC bay changes should have been subject to a planning application

RE: Advised that the bay roof was required by the Environment Agency

SP: Stated that the EA should not instruct on changes that impact planning.

RE: Advised that it was to protect the environment and that a planning application had been submitted prior to Christmas which SP had invalidated.

SP: Advised that she did not remember the detail of her decision to invalidate, but it would have been contained in the response.

VG: Asked if GCC and the EA discussed issues

SP: Advised that GCC sent information to EA planning team, but not the regulation/enforcement team and stated that this was a system failure.

JB: Advised that all skip vehicles now have chain covers to reduce clanging noises

VG: Noted that this was good, but there was still too much noise in general.

SM: Advised that there was work on a slab repair programmed which would include three people and a concrete delivery vehicle being onsite for bank holiday Friday for two hours with minimal noise.

VG: Advised that this was not acceptable and that the residents wanted no work on the bank holiday.

SM: Explained that the impact would be minimal but was informing the group in advance.

VG: Questioned if any bank holiday working was allowed under planning restrictions.

JB: Thought there were some allowances for necessary maintenance work but he would investigate.

RE: Advised Allstone would look at alternatives options to avoid any potential disruption to the community.

[Post meeting notes: This work was rescheduled, and no work was undertaken on the bank holiday]

VG: Asked if there was any update on parking at Old Boys Rugby Club.

RE: Advised this was with City Council and with James Dykes to update

SP: Took an action for GCC to check the latest position with City Council.

RE: Displayed the two complaints received from the community representative relating to tipping of ROROs at the front of the shed, and noise.

MN: Advised there had been no complaints to the EA in the period.

VG: Explained her surprise at the lack of complaints to the EA and stated that residents had become apathetic to complaining as nothing was ever done.

VG: Played a clip of sound recorded from her property to the committee and asked why monitoring was not taking place from any of the regulators.

RE: Stated that it was important to have a benchmark which noise is measured against, and that Allstone is operating within the legal requirements.

MN: Advised EA monitoring was in response to complaints and proportionate to any issues raised.

SP: Explained that County Council passed all complaints to the EA.

AS: Confirmed County Council had had no complaints in the period.

JB: Explained that there was a trend of decreasing complaints, while the number of positive actions by Allstone was increasing and these could be related.

MN: Advised that complaints need to be officially registered through the EA Hotline for them to be investigated.

JT: Advised they had received 6 complaints – 4 for dust and 2 for noise, but these had not been passed on to Allstone or the EA.

RE: Explained that it is challenging for Allstone to respond and investigate complaints adequately if they are not reported to the business in a timely manner.

VG: Requested update on one of the west side doors being left open overnight.

JB: Advised a specialist contractor was attending this week to fix, and also to fix a separate issue with the door on the south side.

SM: Advised that additional measures to prevent waste escaping the site are being used including additional housekeeping and a machine being used to block the entrance while the door was inoperable.

VG: Requested update on the Washplant planning application which has been rejected.

RE: Explained there is a period of 6 months within which Allstone could choose to appeal the decision, but dialogue to address the issues was the preferred approach.

SP: Confirmed that dialogue with Allstone is ongoing and this is GCC's preferred approach.

Agenda Item 4: Action Log Review.

RE: Went through the Action Log.

- Parking had already been discussed.
- Wheel wash planning had been submitted and invalidated by Country Council.
- Dust management plan had been reviewed and actions being followed through with EA

JB: Front of house operations is now undergoing additional maintenance schedules to reduce noise generation from the Kobelco grab (sorting machine).

Agenda Item 5: Update on any complaints since the last meeting.

It was agreed this had already been covered earlier in the meeting.

Agenda Item 6: Feedback from Local Community Representatives.

TL: Stated a general concern about conditions in the community over the summer as the weather improved.

JB: Advised that Allstone are constantly reviewing any impact on the community along with the relevant regulator and taking appropriate measures to reduce it where possible.

VG: Noted the company developing the old gas storage land (Blue Storage) at the junction of Myers Road and Horton Road had planted a hedge – was this something Allstone are able to do on their boundary?

JB: Acknowledged he had seen this and would look into viability and report back.

VG: Advised that lighting on the north side of the shed was very bright and could it be reviewed.

JB: Advised that the lighting was safety related to assist pedestrians, but he would look to add either shielding or timers to reduce light-spill and impact for residents.

Agenda Item 7: Any other business

SP: Advised she was retiring at the end of May. No replacement has been confirmed.

The whole committee thanks SP for her work and wished her well in her retirement.

Agenda Item 8: Date of next meeting.

The next Allstone Liaison Group meeting would take place on Thursday 18th June 2026.